## § 401.484

solely because of the status of the prospective tenant as a section 8 certificate or youcher holder.

## § 401.484 Property management standards.

- (a) General. Each PAE is required by section 518 of MAHRA to establish management standards consistent with industry standards and HUD guidelines. The management standards must be included or referenced in the Restructuring Plan.
- (b) *HUD guidelines*. At a minimum, the PAE's management standards must require the project management to:
- (1) Protect the physical integrity of the property over the long term through preventative maintenance, repair or replacement;
- (2) Ensure that the building and grounds are routinely cleaned;
- (3) Maintain good relations with the tenants:
- (4) Protect the financial integrity of the project by operating the property with competitive and reasonable costs and maintaining appropriate property and liability insurance at all times;
- (5) Take all necessary measures to ensure the tenants' physical safety; and
- (6) Comply with other provisions that are required by HUD, including termination of the management agent for cause.
- (c) Conflicts of interest. The PAE management standards must also conform to any guidelines established by HUD, and industry standards, governing conflicts of interest between owners, managers and contractors.

## § 401.500 Required notices to third parties.

- (a) General. The PAE must solicit, and document the consideration of, tenant and local community comments. As a minimum, the notices described in paragraphs (b) and (c) of this section, in form and substance acceptable to HUD, must be provided. The PAE may require the owner to give the notices if permitted by HUD.
- (b) Notice of intent to restructure and consultation meeting. (1) This notice must include at a minimum:
- (i) The project, including its name and FHA Project Number;

- (ii) The responsible PAE and contact person, including the address and telephone number;
- (iii) The owner's notice of intent to restructure through the Mark-to-Market Program; and
- (iv) The date of expiration of the project-based assistance.
- (2) This notice must state how comments may be provided to the PAE regarding any of the following: the physical condition of the property, whether the rental assistance should be tenant-based or project-based, any proposed sale or transfer of the property, and other matters regarding the property and its management. The notice must establish the date, time and place for a public meeting to be held no sooner than 20 days and no later than 60 days following the date of this notice. The public may provide written comments up to the date of the meeting.
- (c) Notice of completion of Restructuring Plan. Within 10 days after either the execution of the Restructuring Commitment or a decision not to restructure, the PAE must provide a notice that describes the completed Restructuring Plan and Restructuring Commitment or the reasons not to restructure. Any completed Restructuring Plan and Restructuring Commitment must be made available during normal business hours to the public, subject to Federal, State and local laws restricting access to any information in any of these documents.

## § 401.501 Who is entitled to receive notices under § 401.500?

- (a) Recipients of all notices. Each notice required under \$401.500 must be given to:
- (1) The tenant for each unit in the project or a tenant organization; and
- (2) The Chief Executive Officer of the unit of local government and the Director of the Public Housing Authority with jurisdiction over the project location.
- (b) *Other recipients.* The PAE may require notices to be sent to neighborhood representatives and other affected parties identified by the PAE or HUD.